



Parent(s) Information:

NAME(S): _____
ADDRESS: _____
CITY/STATE/ZIP: _____
HOME PHONE: _____ CELL PHONE: _____
WORK PHONE: _____ E-MAIL: _____

Pet Information:

NAME: _____ BREED: _____
COLOR: _____ BDAY (MM/DD/YYYY): _____ Age: _____
MALE / FEMALE SPAYED / NEUTERED : YES / NO
Health Concerns/Special Needs/Allergies: _____
Rabies Expiration Date: _____

Emergency Contact Information (Family or Friend):

NAME: _____
PHONE: _____ CITY/STATE/ZIP: _____

Veterinary Information:

NAME: _____
PHONE: _____ CITY/STATE/ZIP: _____

Every Client will be asked to read and sign the All Fur Love Mobile Dog Grooming LLC Policy Agreement prior to any grooming services being performed.

Client hereby entrusts pet(s) to All Fur Love for the purpose of grooming services.

PAYMENT INFORMATION

Payment is due at time of service. All Fur Love accepts check or credit card. Checks returned for insufficient funds will incur a fee of \$25, plus any fee my bank may charge. No further service will be provided until this fee is paid.

CANCELLATION POLICY / NO SHOW / TRIP FEE

On rare occasions, All Fur Love may need to cancel your appointment due to equipment failure, weather, illness, etc. Every effort will be made to contact Client in advance to reschedule. If Client cannot keep their appointment, please contact All Fur Love AT LEAST 48 hours in advance. Failure to do so or failure to have pet(s) available at the scheduled time will result in a charge of \$50. Failure to call before the groomer's arrival will require full payment for the groom. All scheduled multiple pet clients who may decide not to groom one of their pets at the last moment will be charged the full grooming amount, which must be paid at the time of the appointment. Ultimately, it is the Client's responsibility to keep track of their scheduled appointments. However, All Fur Love will send an email and/or text message one business day ahead to confirm and remind Client. If you are a first time client and you are a no show when the groomer arrives for your scheduled appointment, All Fur Love will not schedule any future appointments.

APPOINTMENT TIMES

An appointment time is an 'estimated time of arrival'. Arrival time will be within a 1-2 hour time span. As a mobile service, All Fur Love's schedule is subject to interruptions and delays, such as, but not limited to: Refueling, traffic, driving distance from previous appointment and running over on a previous appointment. If All Fur Love feels they will be more than 15 minutes early or late, All Fur Love will try to contact Client.

LATCHKEY SERVICE

All Fur Love offers a 'key on file service'. Client provides All Fur Love with a key to keep on file, a garage code, or some other form of access to the home. All Fur Love will come to Client's home to groom Client's pet and Client will leave an approved form of payment. All Fur Love will not be held responsible for damages or theft to Client's home or property while on the service call for grooming Client's pet(s).

MATTED OR NEGLECTED COAT

Excessive de-matting is a painful, time-consuming and costly procedure that causes extreme discomfort and can aggravate or cause skin problems. Client is aware that neglect of the pet's coat can be cause for problems after grooming, such as clipper/brush irritation. If Client's pet does not remain still, accidents can happen such as, cuts, nicks, etc. from clippers or scissors. It is at All Fur Love's discretion to determine if it is safe for the pet to be de-matted. If not, a "shave-down" of the pet's coat will be completed. Shaving the pet may dramatically change the pet's appearance and the hair will be very close to the skin. This may expose pre-existing skin conditions. Client will receive an additional fee for shave-down. Closely shaved pets are also prone to sunburn and should either have sun screen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. In certain breeds and coat types,

the coat may not grow back the same. Removing a heavily matted coat includes the risk of nicks, cuts and/or abrasions due to moles, warts or skin folds trapped in the mats. Heavy matting can also trap moisture near the pet's skin, which can cause mold, fungus, bacteria or skin irritations to exist prior to the grooming process. The after-effects of mat removal procedures may include itchiness, skin redness, self-inflicted irritations or abrasions, or failure of hair to re-grow. Client is responsible for the condition of the pet's coat and will not hold All Fur Love responsible in the event of adverse effects of mat removal.

CURRENT VACCINATIONS/VETERINARY INFORMATION

The pet's safety is first at All Fur Love. All Fur Love requires a current rabies vaccination expiration date before any grooming services will be performed. Proof of Rabies Vaccination shall be provided to All Fur Love upon request as well as current Veterinarian information.

SAFETY / DOG BEHAVIOR

Client must inform All Fur Love prior to grooming if the pet has bitten someone or has aggressive tendencies. All Fur Love will not accept any aggressive dogs. If false representations about the pet's behavior were made when asked during booking of an appointment, All Fur Love will discontinue services and Client will still be responsible for the full grooming charge. Client will be liable for any bites or any property damage caused by their pet(s). For Groomer's safety as well as the pet's, All Fur Love has the right to refuse service in the event that a pet that cannot be handled safely. FOR OVERLY AGGRESSIVE OR OVERLY STRESSED PETS, ALL FUR LOVE WILL NOT BE ABLE TO MAINTAIN YOU AS A CLIENT.

SENIOR PETS AND PETS WITH HEALTH ISSUES

Grooming procedures sometimes can be stressful, especially for a senior pet or a pet with health problems. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. All Fur Love will not be responsible for accident or injury to an elderly or health-compromised pet during their grooming.

FLEA/TICK INFESTATION / SALON SANITATION

Flea and tick infestation cannot be tolerated. Client is responsible for keeping their pet(s) flea and tick free. If a flea or tick is found on the pet, All Fur Love will administer a flea and tick shampoo to eradicate the fleas in order to maintain salon sanitation. If All Fur Love finds an infestation of fleas or ticks on a pet, an additional \$75 de-bug cleaning fee will be added in addition to the groom fee for this service. There may be side effects with the flea and tick shampoo, including but not limited to allergic reactions, which may result from the manufacturer-recommended usage of said products, which Client agrees that All Fur Love will not be held responsible for. Additionally, Client is aware that any such treatments are not guaranteed to be one hundred percent (100%) effective.

PRE-EXISTING CONDITIONS

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming and may require immediate medical attention. In the best interest of the pet, Client designates All Fur Love as Agent and understands that if All Fur Love is unable to contact Client first, then All Fur Love, in its sole discretion, may engage the services of a veterinarian at Client's expense.

PICTURES

Client consents that All Fur Love may take pictures of the pet, before and after grooming, and utilize the same for their website, social media or for any advertising purposes at All Fur Love's discretion.

Client affirms they are the rightful legal owner, or care giver to the pet for which services are rendered.

I, the undersigned, understand and agree to the above terms for the grooming and maintenance of my pet(s). In consideration of the grooming services, I agree to hold All Fur Love harmless from any and all damage, loss, or claims to pet, personal or real property. I acknowledge that the interpretation of this provision is to be read in the broadest sense possible and encompasses any real or proceeded negligence and all acts performed reasonable within the scope of service by All Fur Love, its agents, its employees or representatives. The terms, special services or handling shall include but are not limited to emergency veterinarian services in the event I am not available. I authorize All Fur Love and/or agent thereof to act as my agent in the event emergency veterinarian services, boarding, care-taking, and/or transportation is necessary and I agree to pay all costs. Any and all damage, loss or claims shall include, but not be limited to death, injury or shock. Said pre-existing conditions shall include, but not be limited to, advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions, or medical conditions.

I, the undersigned, have read, understand and agree to the above terms and my rights and obligations for grooming and maintenance as stated in the agreement for the services of pet grooming through All Fur Love Mobile Dog Grooming, LLC.

Clients Name (print) _____ Date _____

Clients Signature _____

We come to you!

